CORPORATE RISK MANAGEMENT UPDATE

Q2 2015/16

Overview of Risk Status:

- The status of risks in the Corporate Risk Register has not changed between May and October
- Risks are actively managed and action to mitigate all corporate risks is reviewed regularly
- One risk remains rated as red "demographic changes lead to changed demand for services" There are significant pressures on Council services because of demographic factors such as the ageing population. Work is underway to increase capability to predict and model these pressures, as part of the Council's overall demand management workstream.

CORPORATE RISK PROFILE

A Corporate Risk is a risk that has an impact across all areas of the Council such that it could prevent the Council delivering its corporate priorities. There are ten Corporate Risks - nine are RAG-rated as amber and one is RAG-rated as red.



Corporate Risk 1: Failure to maintain business as usual / appropriate levels of service at the same time as transformation



Corporate Risk 2: Failure to deliver financial savings identified in Medium Term Financial Plan



Corporate Risk 3: Failure to deliver a major project leading to increased costs, reputational damage to the Council and/or failure to realise savings



Corporate Risk 4: Serious harm or death due to a failure on the part of the Council



Corporate Risk 5: Failure to comply with legislation and statutory duties

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Corporate Risk 6: Failure to effectively store, manage and process information and maintain the security of the personal data we hold, (or our partner agencies and commissioned providers hold on our behalf) in compliance with the Data Protection Act



Corporate Risk 7: Demographic changes lead to changed demand for services



Corporate Risk 8: Failure to effectively manage the Council's premises



Corporate Risk 9: Ineffective Emergency Response arrangements



Corporate Risk 10: Ineffective Business Continuity arrangements

CORPORATE RISK

REMAINS RED SINCE LAST REPORT

DEMOGRAPHIC CHANGES LEAD TO CHANGED DEMAND FOR SERVICES

WHY IS THE RISK RED?

Q2 2015/16

 There is a need to better understand the future demand for services from a changing demographic profile such as an ageing population or changes to the needs of children and families. Additional work is underway but not yet completed.

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May-14 Aug-14 Nov-14 Feb-15 May-15 Aug-15 Oct-15

MITIGATING ACTIONS

- Forecasting work to identify and understand future pressures
- Directorate level work to mitigate pressures and look at internal allocation of resources
- Statistical forecasts used to predict demand and to design and commission services
- Council level work on overall allocation of resources
- Digital Strategy implementation to help manage demand.

WHAT NEXT?

- Work underway as part of Corporate Demand Management 2020 Theme
- Research focused on forecasting and demand management to better understand future requirements
- Strategic planning reviews aligned to a robust infrastructure development plan.